BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

MAIL PROCESSING NETWORK RATIONALIZATION SERVICE CHANGES, 2012

DOCKET NO. N2012-1

UNITED STATES POSTAL SERVICE NOTICE OF FILING ERRATA TO DIRECT TESTIMONY OF WITNESS NERI (USPS-T-4)

(March 22, 2012)

The version of the Direct Testimony of Frank Neri on Behalf of the United States Postal Service (USPS-T-4) filed on December 5, 2011 contains errors on pages 18 and 26. Replacement pages attached to this notice include corrected pages 18 and 26, with additional content shown in gray highlighted text.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

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¹ Direct Testimony of Frank Neri on Behalf of the United States Postal Service, PRC Docket No. N2012-1 (December 5, 2011).

- finalized on the first touch. This environment would also impact flat-sized mail sortation as
- 2 depicted in the table below.

OUTGOING SECONDARY WORKLOAD		
Processing Category	FY '10 Average Daily Workload	Proposed Average Daily Workload
Letters	13,183,976	0
Flats	1,170,524	494,363

Mail processing employee schedules have historically been created to staff based on arrival profiles and operating windows driven by service standards. With the decline in First-Class Mail, the workload being processed in these windows is insufficient to achieve full equipment or labor utilization. The rigid operating window thus prevents full utilization of equipment and labor resources.

The proposed revision of service standards would eliminate the need for mail processing facilities to wait for overnight First-Class Mail, resulting in a reduction of mail processing idle time. For further details on mail processing idle time calculations, please refer to USPS Library Reference USPS-LR-N2012-1/10. Full time employees will staff core production hours supplemented by a flexible workforce adjusted to daily staffing needs. By utilizing the flexible work force that the national labor agreements allow, management will be able to expand or contract production hours in concert with daily mail volumes.

Additionally, the Postal Service could plan earlier times for primary and secondary processing. Under the proposal, earlier critical acceptance times ("CATs") would be established for mailings entered at BMEUs to align with revised critical entry times ("CETs") at mail processing facilities. Earlier acceptance and entry times would allow committed

- a reduction of 32.87% in night differential hours. For further details on night differential
- 2 calculations, refer to library reference USPS-LR-N2012-1/10. A description of night
- 3 differential by operation appears below in Figure 10.

Figure 10: Night Differential by Operation

Current % **Future** Description ND % ND F1 Supervisors 65.6% 39.8% Auto Letter Incoming Primary 61.6% 0.0% Auto Letter CRT/DPS 91.1% 57.1% Auto Letter International 71.3% 71.3% 72.0% 72.0% **Auto Letter Outgoing** Auto Flat AFSM Incoming Primary 61.9% 0.0% Auto Flat AFSM CRT 73.9% 57.1% Auto Flat AFSM Outgoing 71.4% 71.4% Auto Flat DPS 60.8% 60.8% Auto Flat non-AFSM Incoming Primary 62.7% 0.0% Auto Flat non-AFSM CRT 81.5% 57.1% 38.2% 38.2% Auto Flat International Auto Flat Other 72.9% 72.9% Auto Flat non-AFSM Outgoing 78.5% 78.5% Mech Package Incoming Primary 54.8% 0.0% Mech Package International 38.1% 38.1% Mech Package Other 51.2% 51.2% Mech Package Outgoing 72.8% 72.8% Manual Incoming Primary 0.0% 86.3% Manual CRT 71.4% 71.4% Manual International 42.2% 42.2% Manual Outgoing 85.1% 85.1% **LCREM Operations** 67.0% 67.0% **LMLM Operations** 70.3% 70.3% **REC Operations** 99.3% 99.3% LDC 17 Flat Mail Prep - AFSM 68.9% 38.5% LDC 17 Cancellation Operations 71.4% 71.4% LDC 17 Dock Related Operations 59.9% 59.9% LDC 17 Inbound Dock Operations 57.0% 0.0% LDC 17 Incoming Prep & Movement 61.3% 0.0% LDC 17 Other 63.2% 63.2% LDC 17 Outbound Dock Operations 61.2% 61.2% LDC 17 Outgoing Prep 70.4% 70.4% 0.0% LDC 17 Presort Operations 71.8% LDC 18 Operations To Ignore 56.2% N/A LDC 18 All Other Operations 54.3% 54.3% Non-Function1 Operations & F1 Training 34.8% 34.8% **Grand Total** 58.6% 39.4%

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